TRAINING MANDATE

ZEP-RE is mandated to facilitate the training of insurance and reinsurance industry personnel in the Sub-Region and across its markets: provide technical assistance to the insurance and reinsurance institutions of the Sub-Region and fostering the development of the insurance and reinsurance industry in the COMESA Sub-Region; promoting the growth of national, sub-regional and regional underwriting and retention capacity; and supporting sub-regional economic development.

The ZEP-RE Academy

The ZEP-RE Academy was established in 2016 with the sole aim of institutionalizing the founding mandate of ZEP-RE (PTA Reinsurance Company) of training of insurance and reinsurance industry personnel in the sub-region which over the years has been carried out through the Training department of ZEP-RE. The Academy has partnered with Insurance Institutes, Colleges of Insurance and other insurance training institutions in the region in order to respond to the needs and requirements of each local market.

Insurance companies transfer between 20% -30% of all their written premiums to reinsurers who are in turn responsible for potentially devastating large claims and catastrophes. This makes the knowledge of reinsurance imperative and mandatory for the success and survival of any insurance organization and industry at large.

The Academy's flagship program is the Proficiency in Short-Term Reinsurance Practice and Claims Management course (PSTRPCM), which was designed to address the skills gap in reinsurance experienced generally in the insurance industry in the region. This is an examinable program which equips the trainees with technical reinsurance knowledge and skills that would enable them carry out reinsurance underwriting and claims tasks competently.

TRAINING PROGRAMME 2019

COURSE TITLE	TARGET GROUP	DURATION	DATES	VENUE
Proficiency in Short Term Reinsurance Practice and Claims Management	Kenyan Market in Collaboration with the Insurance Regulatory Authority (IRA)	5 Days	4 th – 8 th March	Nairobi
Introduction to Reinsurance Practice	Uganda Market in collaboration with the Insurance Institute of Uganda (IIU)	2 Days	14 th - 15 th March	Kampala
Proficiency in Short Term Reinsurance Practice and Claims Management	English Speaking East Africa	5 Days	1 th - 5 th April	Kigali
International Medical Insurance Practice Workshop	International – All English-Speaking Markets	2 Days	29 th - 30 th April	Nairobi
Risk Surveying Workshop	Uganda Market in collaboration with the Insurance Institute of Uganda (IIU)	1 Day	2 nd May	Kampala
Life Assurance Practice & Claims Management	English Speaking Horn of Africa	4 Days	7 th - 10 th May	Addis Ababa
Enterprise Risk Management and Risk Based Capital Modelling (CEOs Breakfast & Training)	Uganda	Half Day	30 th May	Kampala
Proficiency in Short Term Reinsurance Practice and Claims Management	Kenyan Market in Collaboration with the Insurance Regulatory Authority (IRA)	5 Days	3 rd - 7 th June	Nairobi
Advanced Life Assurance Practice – Underwriting & Claims Management	Zimbabwe	3 Days	5 th - 7 th June	Harare
Fire & Engineering Underwriting and Claims Management Workshop	French East Africa	4 Days	10 ^{th -} 13 th June	Djibouti
Life Assurance Practice & Claims Management	Rwanda Market	4 Days	18 ^{th -} 21 st June	Kigali
Enterprise Risk Management and Risk Based Capital Modelling (CEOs Breakfast & Training)	Zambia	Half a day	19 th June	Lusaka
Basic Reinsurance Techniques & Reinsurance Accounting Principles in the CIMA Environment	French West Africa	4 days	24 ^{th -} 27 th June	Abidjan
Travel, Cyber Crime, PVT and Agricultural Insurance Underwriting	Southern Africa	4 Days	1 st - 4 th July	Victoria Falls Town
International Workshop – Principles and Practice of Loss Adjusting – Fire & Engineering	International Workshop – All Markets	3 Days	10 th - 12 th July	Mombasa
Proficiency in Short Term Reinsurance Practice and Claims Management	Tanzanian Market and English-Speaking East Africa	5 Days	15 th - 19 th July	Dar es Salaam

TRAINING PROGRAMME 2019

COURSE TITLE	TARGET GROUP	DURATION	DATES	VENUE
Yellow Card Motor Claims Management	Yellow Card Coordinators / Claims handlers	2 Days	24 th - 25 th July	Lusaka
Fire and Engineering Underwriting and Claims Management	Malawi Market	4 Days	12 th - 15 th August	Blantyre
Reinsurance Practice – Intermediate	Uganda Market in collaboration with the Insurance Institute of Uganda (IIU)	1 Day	15 th August	Kampala
Bonds and Guarantees Underwriting	Rwanda Market	2 Days	29 th - 30 th August	Kigali
Bonds and Guarantees Underwriting	Uganda Market	2 Days	2 nd - 3 rd September	Kampala
Advanced Life Assurance Practice / Medical Insurance – Underwriting & Claims Management	Zambia	5 Days	2 nd - 6 th September	Lusaka
Bonds and Guarantees Underwriting	Horn of Africa Markets	2 Days	5 th - 6 th September	Addis
Engineering Insurance & Bonds Underwriting	Sudan	4 Days	9 th - 12 th September	Khartoum
Enterprise Risk Management for Senior Insurance Executives	English West Africa	2 Days	23 rd - 24 th September	Lagos
Advance Engineering Underwriting & Claims Management	International Workshop – All Markets	3 Days	9th - 11th October	Nairobi
Fire and Engineering Underwriting and Claims Management	Tanzania Market	4 Days	21st - 24th October	Dar es Salaam
Advanced Reinsurance Practice	Uganda Market in collaboration with the Insurance Institute of Uganda (IIU)	1 Day	23 rd - 24 th October	Kampala
International Advanced Life Assurance Practice & Claims Management - All Markets	International Workshop - All Markets	4 Days	21st - 25th October	Nairobi
Executive Forum	International CEO's Forum – All Markets	1 Day	7 th November	Dubai, UAE

NOTES:

1. P/S: The actual dates of the Workshops can be revised depending on the circumstances.

MARKET GROUPING	COUNTRIES
1. East Africa	Kenya, Rwanda, Uganda & Tanzania
2. English Speaking Horn of Africa	Ethiopia, Eritrea, Somalia, Sudan and South Sudan
3. French East Africa	Burundi, Djibouti, DR Congo, Madagascar & Comoros
4. French West Africa	Cameroon, Benin, Togo, Algeria, Senegal & Mali
5. West Africa	Ghana, Sierra Leone, Ghana, Nigeria, The Gambia & Liberia
6. Southern Africa	Zambia, Malawi, Botswana, Zimbabwe, Swaziland & Namibia
7. Portuguese Speaking Markets	Angola and Mozambique